

Exchange Deployment Planning Service: 10-Day Engagement

Maximising your Microsoft Exchange investment

Overview

The Exchange Deployment Planning Service (EDPS) is designed to provide customers with the processes, tools and expertise to realise the benefits of a more efficient infrastructure by deploying Microsoft Exchange Server 2010.

The 10-day EDPS engagement is designed for large organisations and provides deep interactive technical presentation covering Exchange 2010 architecture, planning and deployment. The primary focus and objectives are jointly defined with the customer. Activities include envisioning, requirements gathering, project planning, profiling and architectural design sessions.

Deliverables

This service moves beyond the predefined technical activities of the 3 and 5 day offerings to include jointly defined planning and objectives.

- Vision/Scope document compiled from the engagement questionnaire and customer discussion addressing the current business, environment, technical and operational requirements.
- EDPS Delivery Evaluation Form (optional) to provide valuable data for follow up work and to allow optimisation of delivery style
- EDPS Customer Survey of the engagement to be completed by the customer (not a required deliverable)

Target Audience

Technical and business decision makers requiring an introduction to the features, and functionality of Microsoft Exchange 2010 and potential deployment strategies.

Benefits

- The opportunity to leverage an Exchange 2010 expert for deployment planning activities
- Understanding of architectural and operational aspects of Exchange 2010
- A defined path for their Exchange 2010 deployment

Requirements

- Projector to present the slide decks either from the consultant's laptop or from their own machine.
- Meeting room adequate for the presentation
- Internet access for remote access to the Exchange 2010 Server labs

Action	Owner
Engagement kick off and business value strategy	All
Customer network infrastructure and Exchange Server 2010 environmental dependencies	Consultant
Architecture/high availability	Consultant
Transport & routing, deployment and migration & coexistence	Consultant
Operations & management, security & protection and complementary products	Consultant

Scope and Pricing

- Up to 10 days on-site
- Maximum of 5 participants
- Service delivered by a Prolinx Microsoft Certified Systems Engineer
- The service is free of charge to customers with valid Microsoft Software Assurance benefits. For customers without Software Assurance pricing may be obtained from your Prolinx account manager or call 01844 279199.



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